



MAKHUDUTHAMAGA
LOCAL
MUNICIPALITY

Mmogo re same'a aphetngal | Together working for change!

THIRD QUARTER PERFORMANCE REPORT 2025-2026

No. 01 Groblersdal Road, Jane Furse

PART 1: GENERAL INFORMATION

1.1 VISION, MISSION AND VALUES

1.1.1 VISION

To be a catalyst of integrated community driven service delivery

1.1.2 MISSION

- To strive towards service excellence
- To enhance robust community-based planning
- To ensure efficient and effective consultation and communication with all municipal stakeholders

1.1.3 VALUES

- High standard of professional ethics
- Consultation
- Service standards
- Access
- Courtesy
- Information
- Openness and transparency
- Redress
- Value for money

EXECUTIVE PERFORMANCE SUMMARY

- a) Chapter 6 of the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000), requires local government to:
- i. Develop a performance management system.
 - ii. Set targets, monitor and review performance based on indicators linked to the IDP;
 - iii. Publish annual report on performance management for the Councillors, staff, the public and other spheres of government.
 - iv. Incorporate and report on a set of general indicators prescribed nationally by the minister responsible for local government.
 - v. Conduct an internal audit on performance before the reports are tabled.
 - vi. Have the annual performance report audited by the Auditor General; and
 - vii. involve the community in setting indicators and targets and reviewing municipal performance.
- b) A municipal performance management system is the primary mechanism to monitor, review and improve the implementation of its IDP and gauge the progress made in achieving the objectives set out in the IDP. Performance management monitors actual performance against set targets and contractual obligations. Effective service delivery relies upon the IDP, efficient utilisation of all resources and the integration of a

performance management system across all functions at an organisational level.

- c) Efficient performance reporting result from effective IDP planning. The 2025/2026 2nd quarter performance report has been prepared in line with the Performance Management Framework, approved SDBIP, approved Budget and the IDP for 2025/2026 as well as the applicable legislative requirements of the Municipal Finance Management Act (MFMA).
- d) The 2025/2026 3rd quarter performance report therefore reports performance against the quarterly revenue and expenditure projections, service delivery targets and indicators.

The municipality had 93 targets for the 3rd quarter and managed to achieve 89 targets which is 96% percent of the total quarterly targets.

The following table shows the summary of the quarterly targets.

| KPA | Strategic Objective | Total Number of quarterly targets | Total Number of achieved targets | Number of not achieved targets | Performance percentage |
|---|--|--|---|---------------------------------------|-------------------------------|
| KPA1: SPATIAL RATIONALE | To ensure acquisition and sustainable use of land and promote growth and development | 5 | 5 | 0 | 100 |
| KPA: 2 BASIC SERVICE DELIVERY | To reduce infrastructure and service backlogs in order to improve quality of life of the community by providing them with roads & storm water, bridges electricity and housing | 27 | 25 | 2 | 93% |
| KPA 3: LOCAL ECONOMIC DEVELOPMENT (LED) | To create and manage an environment that will develop, stimulate and strengthen local economic growth | 6 | 6 | 0 | 100% |

| | | | | | |
|--|---|----|----|---|------|
| KPA 4: FINANCIAL VIABILITY | Strategic objective: To provide sound and sustainable management of the financial affairs of Makhuduthamaga Local Municipality. | 12 | 11 | 1 | 92% |
| KPA 5: EXECURTIVE SUPPORT | To promote good governance, public participation, accountability, transparency, effectiveness and efficiency. | 25 | 24 | 1 | 96% |
| KPA 6: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT | Improve Internal and External operation of the municipality and its stakeholders | 18 | 18 | 0 | 100% |
| TOTAL | | 93 | 89 | 4 | 96% |

The below table shows the comparative of 3rd quarter performance report of 2024/2025 and current year's 3rd quarter performance 2025/2026. There is an overspending on projects with virement passed for those projects. Overall

| Key Performance Areas | No. of targets 3 rd quarter 2025/26 | No. of targets 3 rd quarter 2024/25 | No of achieved 3 rd target 2025/26 | No. of achieved targets 3 rd quarter 2024/2025 | No. of Not targets 3 rd Achieved 2025/26 | No of not achieved targets 3 rd quarter 2024/2025 | % performance percent age 3 rd quarter 2025/26 | % performance percent age 3 rd quarter 2024/2025 | Status |
|-----------------------|--|--|---|---|---|--|---|---|-------------|
| KPA 1 | 05 | 07 | 05 | 07 | 0 | 0 | 100% | 100% | Maintained |
| KPA:2 | 27 | 25 | 25 | 24 | 02 | 01 | 93% | 96% | Declined |
| KPA 3 | 06 | 07 | 06 | 07 | 0 | 0 | 100% | 100% | Maintained |
| KPA:4 | 12 | 13 | 11 | 10 | 01 | 03 | 92% | 77% | improved |
| KPA5 | 25 | 22 | 24 | 22 | 01 | 0 | 96% | 100% | declined |
| KPA 6 | 18 | 17 | 18 | 16 | 0 | 01 | 100% | 94% | improvement |
| Total | 93 | 91 | 89 | 86 | 04 | 05 | 96% | 96% | Maintained |

Municipal overall key challenges and remedial action is illustrated on the below table

| Key challenges Third quarter 2025/2026 | Progress made to date | Remedial Action/Recommendations |
|---|---|---|
| Low revenue collection | Lack of commitment from DPW to pay property rates for both registered and unregistered properties High-capacity businesses paying their property rates, highlighting that they are paying tribal offices | Debtor are handed over to Appointed municipal debt collectors |
| Lack of electricity Installation resulting from Eskom delays in approving the plan proposal | Detailed designs completed and ready for presentation at Eskom | Eskom has been engaged, and the design representation is booked for 22 January 2026(still not unlocked) |

Summary of 3rd performance report not-achieved targets

| KPA02: Basic Service Delivery and Infrastructure Development | | | | | | |
|--|--|--|---|------------------------|--|--|
| NO. | project | Quarter Three targets | Quarter three actual | Achieved/ Not Achieved | Variance | Remedial Action |
| BS1 1 | Construction of Madibong internal road (3.2km) | 3.2 km for Madibong internal road constructed up to site establishment | 0 km for Madibong internal road constructed up to site establishment and layout setting out | Not Achieved | Unforeseen bedrock conditions were encountered on sections of the road totaling approximately 0.9 km, necessitating significant blasting activities. | The contractor is currently on-site undertaking the construction of subbase on the remaining 0.9 km, which is anticipated to be completed during this fourth quarter |

| | | | | | | |
|------|--|--|--|---------------------|---|--|
| BS17 | Installation of electrical infrastructure at Mohlarekoma | 100 Households/stands provided with electrical infrastructure at Mohlarekoma up layout pegging | 0 Households/stands provided with electrical infrastructure at Mohlarekoma up layout pegging | Not Achieved | No approval of the designs by Eskom insisting that the MV line must be upgraded | A change control will be submitted to the department of energy and Electricity to include the Upgrading of the MV line |
|------|--|--|--|---------------------|---|--|

KPA4: Financial Viability and Management

| No | project | Quarter three targets | Quarter three actual | Achieved/ Not Achieved | Variance | Remedial Action |
|------|------------------------|---|---|------------------------|---|---|
| BTO3 | Own Revenue Collection | 70% of billed revenue collected (revenue amount collected vs amount billed) Own Revenue Collection | 33% of billed revenue collected (revenue amount collected vs amount billed) | Not Achieved | 1.Lack of commitment from DPW to pay property rates for both registered and unregistered properties 2.High-capacity businesses paying their property rates, highlighting that they are paying tribal offices | Debtor collector appointed and currently busy with municipality top debtors Accounting officer engaging with higher structures in unlocking Payment from public works. |
| | | | | | | |

KPA5: Good Governance and Public Participations

| No | Project | Quarter three targets | Quarter three actual | Achieved/ Not Achieved | Variance | Remedial Action |
|----|---------|-----------------------|----------------------|------------------------|----------|-----------------|
|----|---------|-----------------------|----------------------|------------------------|----------|-----------------|

| | | | | | | |
|------|---|--|--|--------------|---|--|
| BS18 | Council oversight on service delivery performance | <p>100% of cases referred to MPAC from Council (total number of cases investigated /total number of cases referred)</p> <p>Council oversight on service delivery performance</p> | <p>40% of cases referred to MPAC from Council (02 cases investigation in progress /02 case referred)</p> | Not Achieved | <p>Delay in receiving relevant documents from the affected departments in concluding the investigation by MPAC.</p> | <p>Cases are attended to as and when Council refers them to MPAC. The Investigations are to be concluded by end of April if all required documents are provided by departments as requested.</p> |
|------|---|--|--|--------------|---|--|

| Key Performance Area | | Good Governance and Public Participation | | | | | | | | | | | | | | |
|------------------------------------|---------------------------------|--|--|---|--|--|--|--|--|-----------------------|----------|-----------------|---|---------------|------------------------|-------------|
| Year | | 2026 | | | | | | | | | | | | | | |
| Period | | Quarter 1 | | | | | | | | | | | | | | |
| Key Operational Strategy Objective | | To provide good governance, public participation, accountability, transparency, effectiveness and efficiency | | | | | | | | | | | | | | |
| No. | Directorate | Project | Measurable Objective | Key Performance Indicator | Baseline | Annual Target | Adjusted Annual Target | Quarter target | Quarter actual | Achieved/Not Achieved | Variance | Remedial Action | Means of verification | Annual Budget | Adjusted Annual Budget | Expenditure |
| 0020 | OFFICE OF THE MUNICIPAL MANAGER | Risk Management Programme | To assess, identify, manage risk and uncertainty in order to safeguard assets, enhance productivity and public confidence in operations. | No. of Strategic Risk Assessment conducted by 30 June 2026 | 4 Strategic Risk Assessment conducted | 4 Strategic Risk Assessment conducted by 30 June 2026 | 4 Strategic Risk Assessment conducted by 30 June 2026 | 1 Strategic Risk Assessment conducted | 1 Strategic Risk Assessment conducted | Achieved | None | None | Assessment Report | 0 | 0 | 0 |
| 0021 | OFFICE OF THE MUNICIPAL MANAGER | Risk Management Programme | To assess, identify, manage risk and uncertainty in order to safeguard assets, enhance productivity and public confidence in operations. | No. of Operational Risk Assessment conducted by 30 June 2026 | 4 Operational Risk Assessment conducted | 4 Operational Risk Assessment conducted by 30 June 2026 | 4 Operational Risk Assessment conducted by 30 June 2026 | 1 Operational Risk Assessment conducted | 1 Operational Risk Assessment conducted | Achieved | None | None | Assessment Report | 0 | 0 | 0 |
| 0022 | OFFICE OF THE MUNICIPAL MANAGER | Management of Physical Security | To assess, identify, manage risk and uncertainty in order to safeguard assets, enhance productivity and public confidence in operations. | No. of Physical Security Monitoring conducted by 30 June 2026 | 4 Physical Security Monitoring conducted | 4 Physical Security Monitoring conducted by 30 June 2026 | 4 Physical Security Monitoring conducted by 30 June 2026 | 1 Physical Security Monitoring conducted | 1 Physical Security Monitoring conducted | Achieved | None | None | Security monitoring report | 0 | 0 | 0 |
| 0023 | OFFICE OF THE MUNICIPAL MANAGER | Business Continuity Programme | To assess, identify, manage risk and uncertainty in order to safeguard assets, enhance productivity and public confidence in operations. | No. of Business Continuity Programmes implemented by 30 June 2026 | 4 Business Continuity Programmes implemented | 4 Business Continuity Programmes implemented by 30 June 2026 | 4 Business Continuity Programmes implemented by 30 June 2026 | 1 Business Continuity Programmes implemented | 1 Business Continuity Programmes implemented | Achieved | None | None | Business continuity programme reports | 0 | 0 | 0 |
| 0024 | OFFICE OF THE MUNICIPAL MANAGER | Risk Management Programme | To assess, identify, manage risk and uncertainty in order to safeguard assets, enhance productivity and public confidence in operations. | No. of Risk Management Committee (RMC) meetings held by 30 June 2026 | 4 Risk Management Committee (RMC) meetings held | 4 Risk Management Committee (RMC) meetings held by 30 June 2026 | 4 Risk Management Committee (RMC) meetings held by 30 June 2026 | 1 Risk Management Committee (RMC) meeting held | 1 Risk Management Committee (RMC) meeting held | Achieved | None | None | Approved risk management reports | 0 | 0 | 0 |
| 0025 | OFFICE OF THE MUNICIPAL MANAGER | Internal Audit Programme | To ensure proper functionality of internal audit activities | No. of Internal Audit projects and procedures reviewed and approved by 30 June 2026 | 4 Internal Audit projects and procedures reviewed and approved | 4 Internal Audit projects and procedures reviewed and approved by 30 June 2026 | 4 Internal Audit projects and procedures reviewed and approved by 30 June 2026 | 1 Internal Audit projects and procedures reviewed and approved by 30 June 2026 | 1 Internal Audit projects and procedures reviewed and approved by 30 June 2026 | Achieved | None | None | Approved internal audit projects and procedures | 0 | 0 | 0 |
| 0026 | OFFICE OF THE MUNICIPAL MANAGER | Internal Audit Programme | To ensure proper functionality of internal audit activities | No. of three-year rolling plan reviewed and approved by 30 June 2026 | 4 Three-year rolling plan reviewed and approved | 4 Three-year rolling plan reviewed and approved by 30 June 2026 | 4 Three-year rolling plan reviewed and approved by 30 June 2026 | 1 Three-year rolling plan reviewed and approved by 30 June 2026 | 1 Three-year rolling plan reviewed and approved by 30 June 2026 | Achieved | None | None | Approved three-year rolling plan | 0 | 0 | 0 |
| 0027 | OFFICE OF THE MUNICIPAL MANAGER | Internal Audit Programme | To ensure proper functionality of internal audit activities | No. of Risk Based Internal Audit projects and procedures performed by 30 June 2026 | 4 Risk Based Internal Audit projects and procedures performed | 4 Risk Based Internal Audit projects and procedures performed by 30 June 2026 | 4 Risk Based Internal Audit projects and procedures performed by 30 June 2026 | 1 Risk Based Internal Audit projects and procedures performed by 30 June 2026 | 1 Risk Based Internal Audit projects and procedures performed by 30 June 2026 | Achieved | None | None | Risk Based Audit reports | 1550 | 15000 | 0 |
| 0028 | EXECUTIVE SUPPORT | Internal Audit Programme | To ensure proper functionality of internal audit activities | No. of ASISA follow-up reviews performed by 30 June 2026 | 4 ASISA follow-up reviews performed | 4 ASISA follow-up reviews performed by 30 June 2026 | 4 ASISA follow-up reviews performed by 30 June 2026 | 1 ASISA follow-up reviews performed by 30 June 2026 | 1 ASISA follow-up reviews performed by 30 June 2026 | Achieved | None | None | Follow-up review reports | 0 | 0 | 0 |
| 0029 | EXECUTIVE SUPPORT | Internal Audit Programme | To ensure proper functionality of internal audit activities | No. of internal audit follow-up reviews performed by 30 June 2026 | 4 Internal audit follow-up reviews performed | 4 Internal audit follow-up reviews performed by 30 June 2026 | 4 Internal audit follow-up reviews performed by 30 June 2026 | 1 Internal audit follow-up reviews performed by 30 June 2026 | 1 Internal audit follow-up reviews performed by 30 June 2026 | Achieved | None | None | Follow-up review progress reports | 0 | 0 | 0 |
| 0030 | OFFICE OF THE MUNICIPAL MANAGER | Audit Committee | To ensure proper functionality of internal audit activities | No. of Audit Committee meetings held by 30 June 2026 | 4 Audit Committee meetings held | 4 Audit Committee meetings held by 30 June 2026 | 4 Audit Committee meetings held by 30 June 2026 | 1 Audit Committee meeting held | 1 Audit Committee meeting held | Achieved | None | None | Audit Committee reports and minutes | 8000 | 8000 | 15500.87 |
| 0031 | OPERATIONAL SERVICES | Customer Service Programme | To improve service delivery through customer engagement initiatives | No. of customer service standards reviewed by 30 June 2026 | 4 Customer service standards reviewed | 4 Customer service standards reviewed by 30 June 2026 | 4 Customer service standards reviewed by 30 June 2026 | 1 Customer service standards reviewed by 30 June 2026 | 1 Customer service standards reviewed by 30 June 2026 | Achieved | None | None | Customer service standards reviewed | 0 | 0 | 0 |
| 0032 | OPERATIONAL SERVICES | Customer Service Programme | To improve service delivery through customer engagement initiatives | No. of customer service standards implemented by 30 June 2026 | 4 Customer service standards implemented | 4 Customer service standards implemented by 30 June 2026 | 4 Customer service standards implemented by 30 June 2026 | 1 Customer service standards implemented by 30 June 2026 | 1 Customer service standards implemented by 30 June 2026 | Achieved | None | None | Customer service standards implemented | 8000 | 19000 | 0 |
| 0033 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal annual reports prepared by 30 June 2026 | 4 Municipal annual reports prepared | 4 Municipal annual reports prepared by 30 June 2026 | 4 Municipal annual reports prepared by 30 June 2026 | 1 Municipal annual reports prepared by 30 June 2026 | 1 Municipal annual reports prepared by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 0 | 0 | 0 |
| 0034 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP prepared by 30 June 2026 | 4 Municipal OP prepared | 4 Municipal OP prepared by 30 June 2026 | 4 Municipal OP prepared by 30 June 2026 | 1 Municipal OP prepared by 30 June 2026 | 1 Municipal OP prepared by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 0 | 0 | 0 |
| 0035 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP reviewed by 30 June 2026 | 4 Municipal OP reviewed | 4 Municipal OP reviewed by 30 June 2026 | 4 Municipal OP reviewed by 30 June 2026 | 1 Municipal OP reviewed by 30 June 2026 | 1 Municipal OP reviewed by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 0 | 0 | 0 |
| 0036 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP approved by 30 June 2026 | 4 Municipal OP approved | 4 Municipal OP approved by 30 June 2026 | 4 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 8000 | 135000 | 20100 |
| 0037 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP approved by 30 June 2026 | 4 Municipal OP approved | 4 Municipal OP approved by 30 June 2026 | 4 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 8000 | 80000 | 21000 |
| 0038 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP approved by 30 June 2026 | 4 Municipal OP approved | 4 Municipal OP approved by 30 June 2026 | 4 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 8000 | 80000 | 21000 |
| 0039 | EXECUTIVE SUPPORT | Planning, Publications and Reports | To ensure effective communication and participation of all stakeholders | No. of Municipal OP approved by 30 June 2026 | 4 Municipal OP approved | 4 Municipal OP approved by 30 June 2026 | 4 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | 1 Municipal OP approved by 30 June 2026 | Achieved | None | None | Delivery of reports and publications | 8000 | 80000 | 21000 |

SIGNATURES

Mr Moganedi RM

Municipal Manager's Signature: _____

29/04/2026

Date: _____

Cllr Mahlase NM

Mayor's Signature: _____

Date: _____